

İŞ YATIRIM MENKUL DEGERLER A.Ş.
INFORMATION ABOUT THE PROTECTION OF PERSONAL DATA

We, Is Yatirim Menkul Degerler A.S., (“Is Yatirim” or “our Company”) really care for the duly process, transfer and security of all your personal data that you have shared with us, in conformity with the Law No 6698 on the Protection of Personal Data (“**PPD Law**”). Accordingly, in order for us, as the data officer, to fulfil our duty of information set out in Article 10 of PPD, we are hereby to inform you about those methods by, and purposes for, which your data may be collected, processed and transferred to third parties and about your rights, as the data subject, provided for under PPD Law.

1. Processing of Your Personal Data

In our capacity as the data officer, we may process and keep your personal data that we are obliged to process under law and your other personal data necessary for the fulfilment of purposes listed in section 2 of this Statement, including the execution and performance of any agreement to be concluded with you, to the extent that it is relevant, limited and proportionate to the purpose of processing such data.

2. Our Purposes for Processing Your Personal Data

Your Personal Data may be processed by us for the following purposes and may be kept as long as those purposes require us to keep:

- to fulfil our legal and administrative obligations,
- to execute and perform contracts with you,
- to identify and determine products, services and platforms which may be suitable for, or interested to you, customize and improve them to meet your needs, offer an effective customer services,
- to secure and develop coordination, cooperation and efficiency within and between the departments of our Company;
- to ensure the security of our website and other electronic systems and our physical environments;
- to notify changes to applicable legislation or our rules and policies, and deliver notices to you for other matters concerning you;
- to promote, market and improve our Company and our services and products, consult you for your opinions through polls and surveys;
- to celebrate your birthday, provide your participation in lotteries or contests, give presents and organize other similar events, promotions and campaigns in your favour;
- to investigate, identify and prevent breaches of any agreements or law and report such cases to competent administrative or judicial bodies or authorities;
- to settle present or future legal disputes,
- to answer your questions and inquiries,
- in case our Company or Is Bank Group is reorganized or the Company undergoes a merger, spin-off, change of type or change of control, to duly proceed with and complete these operations.

3. Persons to whom Personal Data may be transferred and the Purpose of Transfer

We can transfer your personal data to any other member company of Is Bank Group, or Capital Markets Board, BIST (Borsa Istanbul), Takasbank (Settlement and Custody Bank) and other similar local or foreign institution or agencies or other third parties pursuant to the relevant legislation, our business partners, suppliers or subcontractors for the performance of an agreement or for any other purpose listed under section (2) hereof above, provided that we shall comply with the general principles set out in Article 4 of PPD Law and those terms and conditions set out in Articles 8 and 9 thereof and that we will take necessary safety measures. We may process and store your personal data at servers or other electronic media located in or outside Turkey on the condition that we will adopt necessary security measures.

4. Methods to collect your personal data, and legal grounds

We may collect your personal data orally or in writing or as audio-visual media or in any other physical or electronic format, by means of offices and other physical environment, call centers, web sites, mobile applications, ATMs and similar electronic trading platforms, social media or other public media channels over which you can interact with our general directorate, branches, agencies, dealers or other subcontractors in order to make use of our services/ products or for any other purpose, or by means of your participation in our training sessions, conferences and similar events, through investigations or from other member companies of Is Bank Group or our contractors. Your personal data are collected processed, transferred or stored for the purposes listed in section (2) hereof and subject to the general principles set out in Article 4 of PPD Law and those terms and conditions set out in Articles 5 and 6 thereof.

5. Your Rights as the Data Subject

Pursuant to Article 11 of PPD Law, you, in your capacity as a data subject, are entitled to the following rights:

- to inquire whether your personal data are processed;
- to ask for information about your personal data that have been processed;
- to inquire the purpose of processing your personal data and whether they are used in line with this purpose;
- to know about third parties in Turkey or abroad to whom your personal data have been transferred;
- where your personal data are processed inaccurately or incompletely, to ask for their correction;
- where reasons underlying the processing of your personal data no more exist, to ask for their destruction or deletion;
- to ask that such destruction or deletion process is notified to third parties to whom your personal data have been transferred;
- to object to consequences to your detriment, arising from the analysis of the processed data exclusively via automatic systems;
- where you suffer a loss due to unlawful process of your personal data, to seek compensation for your loss.

In the event that you wish to exercise either of your rights above, you may submit your request either to İş Kuleleri Kule 2 Kat:12 4.Levent Beşiktaş İstanbul personally or via notary public, or to bilgi@isyatirim.com.tr via secure electronic signature. Where the Personal Data Protection Board of Turkey decides that requests may be submitted via methods other than those described herein, we shall announce those new methods. While your requests will be normally responded free of charge, in case such a response results in additional cost, we may charge you with a fee in such amount set out in the relevant legislation.